

# **AAUP ASU Chapter**

## **Minutes**

Friday, 1 May, 2008

**DRAFT**

Members Present: Jim Benedict, Mike Bishku, Angela Bratton, Jurgen Brauer, Kim Davies, Mark Fissel, Emamuddin Hoosain, Ruth McClelland-Nugent, Bill Reese

Guests: Mary Filpus-Luyckx, Walt Alexanderson

I.] Due to the absence of Beverly Collins, Jim Benedict volunteered to serve as a temporary secretary for the duration of the meeting.

II.] The meeting was called to order at 3:30PM.

III.] The normal procedures for chapter meetings were suspended. This meeting was called to allow chapter members to be informed of the content of presentations being made with respect to the "customer service" initiative by the current leader of the Customer Service Champions, Walt Alexanderson. As a consequence of Walt's presentations and frank discussion occurring within the meeting, some content of the presentations was changed to more accurately reflect the views of the chapter. Walt and the chapter felt the meeting was beneficial to all parties involved.

IV.] The meeting was adjourned at 4:45 PM. The next meeting will be called in the fall semester of 2008.

Respectfully submitted

James M. Benedict  
Temporary Secretary  
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