

Log in GeorgiaVIEW Vista (a.k.a. WebCT) version 8

Go to <https://aug.view.usg.edu>

- Your username is the same as your **JagNET** username.
- Your password, if you have never before been inside the **GeorgiaVIEW** system, is your **date of birth** in six digits, MonthDayYear order.
- Changing this password **DOES NOT** change your JagNET password !

Click the **OK** button.

If this is your first time inside GeorgiaVIEW – you will be taken to the Change Password area. CHANGE YOUR PASSWORD !!

Password Requirements

Your password must be at **least 8 characters** in length and **you must use at least 3 of the 4 types of characters listed below.**

1. **lowercase** letters: Examples include a, b, c, d, e, etc.
2. **uppercase** letters: Examples include A, B, C, D, E, etc.
3. **digits**: Examples include 1, 2, 3, 4, etc.
4. **special characters**: Examples include \$, ^, *, (,), ?, etc.

Remember your grades and your integrity are safeguarded by your password. Choose a secure one.

Secret Question and Answer

While inside the Change Password area, **set a secret question/answer combination** to establish your automated password reset system; **be sure to choose something no one else would be able to guess.** **DO NOT ENTER YOUR PASSWORD** inside the question and answer areas.

IMPORTANT! If you do not create a question and answer pair, you will not be able to reset your own password later.

Here's how the reset system works:

1. When you click the "Did you forget your password link?" you will be asked for your **ASU** email account address. Enter the entire address, such as swillia00@aug.edu
2. The system will retrieve the question you entered and will expect you to type in a match to the answer you provided.
3. When you correctly answer the question, the system will create a new password for you and e-mail it to your ASU email address.

Finding Your Class

In the center of the tab marked "MyGeorgiaVIEW@ASU", you will see a listing of the sections you are taking or teaching. (Faculty: Use the tab "Content Manager", and the link "Template Manager" to find course templates.)

Log Out

Log out of GeorgiaVIEW when you are finished by selecting LOG OUT in the upper right corner.

Getting Help

Call **706-737-1676**. Only ASU's HelpDesk can assist with password changes and section enrollments.

Online Support Center

The Online Support Center (OSC) is available 24 hours a day, 7 days a week. The Online Support Center is reachable at:

<http://help8.view.usg.edu>

Notice the "**Support Options**" tab for options beyond the FAQs. You can use this area to communicate with a person for assistance.