



## Chancellor's Customer Service Recognition Awards

**“The Focus is on You”**



The University System of Georgia is pleased to announce the finalists of the Chancellor's Customer Service Recognition Award. We thank all of our nominators throughout the University System of Georgia. You made the committee's decisions very difficult but we are glad that we have so many employees promoting excellence through their efforts to provide faster, friendlier and easier services.

The finalists of the Chancellor's Customer Service Recognition Award will receive special recognition from Chancellor Davis. All finalists have been nominated for the Team Georgia Governor's Recognition for Excellence in Customer Service Awards. These finalists will compete with approximately 42 other state agencies for the Team Georgia Governor's Recognition for Excellence in Customer Service Awards. The awards ceremony will be held on October 30, 2007.

Thank you again for the nominations and outstanding customer service! We look forward to receiving more nominations for the next cycle. Coming soon, we will share more ways to show your great customer service attributes.

## **The Finalists of Chancellor's Customer Service Recognition Award**

### **Customer Service Excellence Award**

- James Altemus Atlanta Metropolitan College
- Paulette Temple Augusta State University
- Carol Burton Dalton State College
- Hugh Simms Georgia State University
- Allison Strong North Georgia College & State University
- Vernon Davis University System Office
- Debbie Farmer University System Office
- Brenda Trezvant University System Office

### **Outstanding Customer Service Call Center Award**

- Georgia State University Info. System and Tech Help Center
- OIIT Customer Service Help Desk University System Office

### **Outstanding Customer Service Improvement Initiative Award**

- Coastal Georgia College Financial Aid
- Georgia Highlands College Financial Aid
- Georgia College & State University Facilities Reservations
- Georgia State University Enrollment Services
- Kennesaw State University College of Business
- Kennesaw State University New Hire Team
- North Georgia College & State University Financial Aid
- University of Georgia 24 hour Food Service
- University of Georgia Continuing Education
- University System Office Brenda Trezvant

### **Outstanding Customer Service Leadership Award**

- N. Dan Whitfield Augusta State University
- Dr. Anthony Tricoli Georgia Perimeter College
- Cherise Peters Georgia State University
- Saeed Abdur-Ralman Georgia State University
- Linda Lyons Kennesaw State University
- Chuck Robertson North Georgia College & State University
- Kim Melton North Georgia College & State University

- Mike Floyd University of Georgia
- Debbie Farmer University System Office

**Outstanding Customer Service Team Award**

- At Your Service Augusta State University
- Bookstore Augusta State University
- Academic Resources Bainbridge College
- Financial Aid Coastal Georgia Community College
- Enrollment Columbus State University
- Conflict Resolution Georgia College & State University
- Facilities Reservations Georgia College & State University
- Operation Move-in Georgia Southern University
- Financial Aid Kennesaw State University
- New Hire Team Kennesaw State University
- CS Taskforce Macon State College
- Financial Aid North Georgia College & State University
- OASIS Valdosta State University
- Admissions Valdosta State University
- New Dawg Checklist University of Georgia
- Library Services University System Office
- SOTS University System Office
- Georgia View University System Office

**Outstanding Customer Service Institution of the Year**

- Abraham Baldwin Agricultural College
- Augusta State University
- Georgia Perimeter College
- Georgia College & State University
- Georgia State University
- Macon State College
- Kennesaw State University

**FASTER. FRIENDLIER. EASIER.**

