

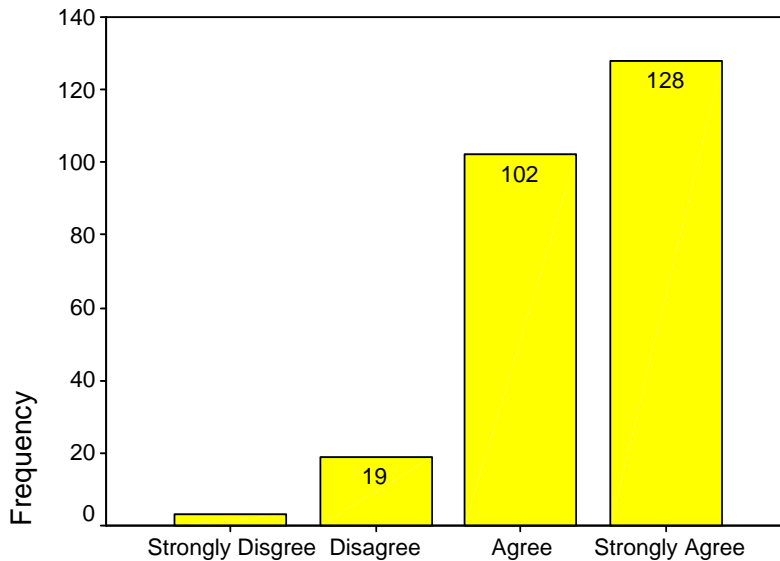
Compass Participant Satisfaction Survey 2005-2006.

Students who completed the COMPASS placement test in 2005-2006 volunteered to participate in a satisfaction survey. Approximately 18% of students who took the compass placement participated in the survey, a total of 252 participants. The survey was developed prior to the separation of Counseling and Testing in August 2006, we have subsequently stopped using this survey.

Frequency Summary

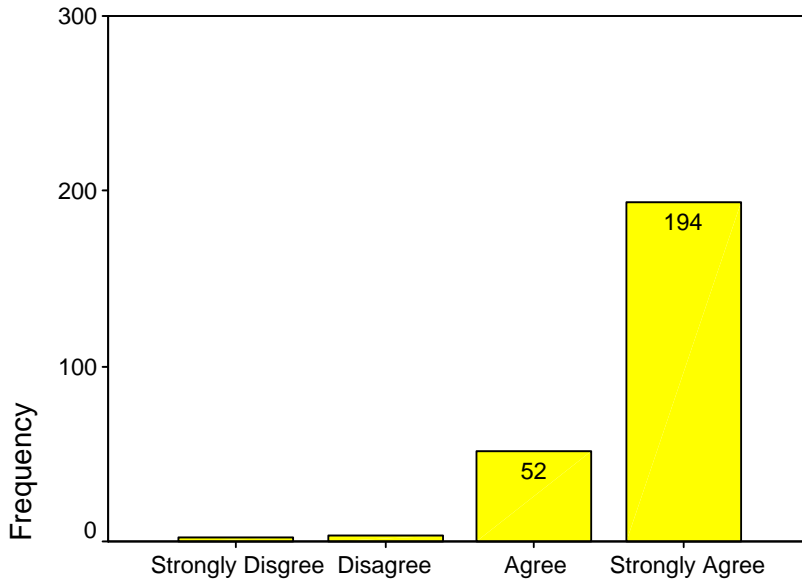
		Q1 I was able to easily find the testing room.	Q2 I was assigned to a specific seat in the testing room.	Q3 The testing staff were clear in there instructions.	Q4 A member of the testing staff personally gave me an individual score report and college placement information sheet.	Q5 I feel that members of the testing staff were trying to be fair and helpful.
N	Valid	252	251	251	238	251
	Missing	1	2	2	15	2

Figure 1 - Ease in finding office



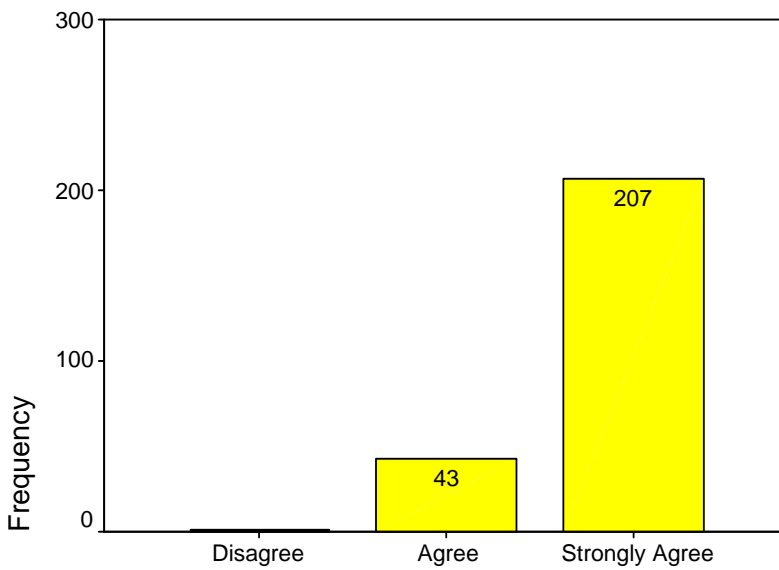
I was able to easily find the testing room.

Figure 2- Seated specifically



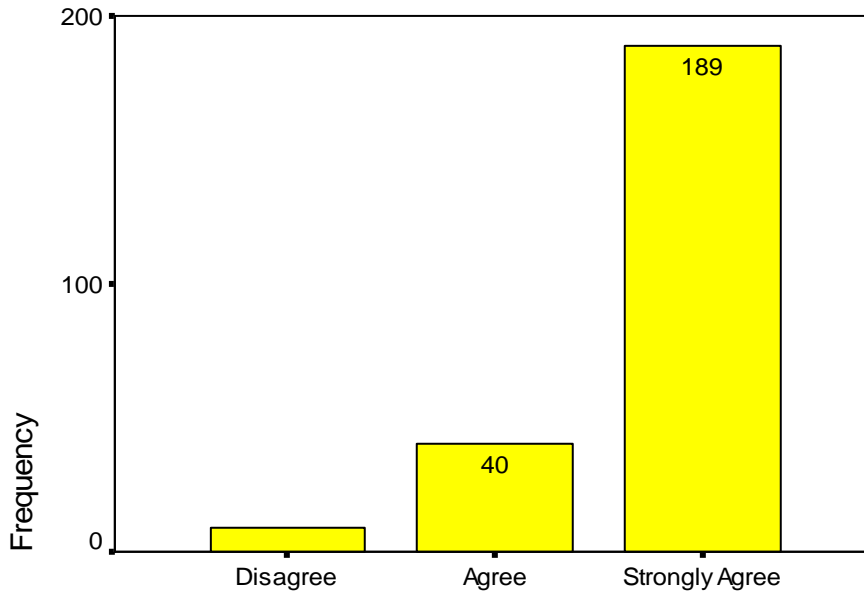
I was assigned to a specific seat in the testing room.

Figure 3- Clarity of instruction



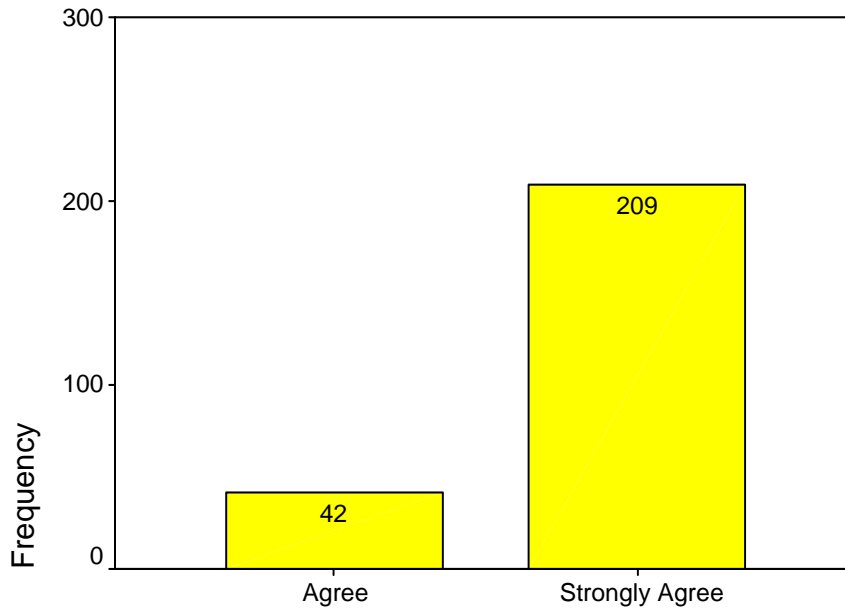
The testing staff were clear in their instructions.

Figure 4 - score reports



A member of the testing staff gave me a score report.

Figure-5 Fair and Helpfulness



Members of the staff were fair and helpful.

Frequency Table

Q1 I was able to easily find the testing room.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1.00 Strongly Disagree	3	1.2	1.2	1.2
	2.00 Disagree	19	7.5	7.5	8.7
	3.00 Agree	102	40.3	40.5	49.2
	4.00 Strongly Agree	128	50.6	50.8	100.0
	Total	252	99.6	100.0	
Missing	5.00 Did not use	1	.4		
Total		253	100.0		

Q2 I was assigned to a specific seat in the testing room.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1.00 Strongly Disagree	2	.8	.8	.8
	2.00 Disagree	3	1.2	1.2	2.0
	3.00 Agree	52	20.6	20.7	22.7
	4.00 Strongly Agree	194	76.7	77.3	100.0
	Total	251	99.2	100.0	
Missing	5.00 Did not use	2	.8		
Total		253	100.0		

Q3 The testing staff were clear in there instructions.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	2.00 Disagree	1	.4	.4	.4
	3.00 Agree	43	17.0	17.1	17.5
	4.00 Strongly Agree	207	81.8	82.5	100.0
	Total	251	99.2	100.0	
Missing	5.00 Did not use	1	.4		
	9.00 Missing	1	.4		
	Total	2	.8		
Total		253	100.0		

Q4 A member of the testing staff personally gave me an individual score report and college placement information sheet.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	2.00 Disagree	9	3.6	3.8	3.8
	3.00 Agree	40	15.8	16.8	20.6
	4.00 Strongly Agree	189	74.7	79.4	100.0
	Total	238	94.1	100.0	
Missing	5.00 Did not use	8	3.2		
	6.00	2	.8		
	9.00 Missing	5	2.0		
	Total	15	5.9		
Total		253	100.0		

Q5 I feel that members of the testing staff were trying to be fair and helpful.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	3.00 Agree	42	16.6	16.7	16.7
	4.00 Strongly Agree	209	82.6	83.3	100.0
	Total	251	99.2	100.0	
Missing	9.00 Missing	2	.8		
Total		253	100.0		