

## A Corporate Health Insurance Example

Lisa Pon has just been hired as an analyst in the corporate planning department of Hungry Dawg Restaurants. Her first assignment is to determine how much money the company needs to accrue in the coming year to pay for its employees' health insurance claims. Hungry Dawg is a large, growing chain of restaurants that specialize in traditional southern foods. The company has become large enough that it no longer buys insurance from a private insurance company. The company is now self-insured, meaning that it pays health insurance claims with its own money (although it contracts with an outside company to handle the administrative details of processing claims and writing checks.)

The money the company uses to pay claims comes from two sources: employee contributions (or premiums deducted from employees' paychecks), and company funds (the company must pay whatever costs are not covered by employee contributions.) Each employee covered by the health insurance plan contributes \$125 per month. However, the number of employees covered by the plan changes from month to month as employees are hired and fired, quit or simply add or drop health insurance coverage. A total of 18,533 employees were covered by the plan last month. The average monthly health claim per covered employee was \$250 last month.

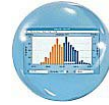
Source: Cliff Ragsdale, *Spreadsheet Modeling and Decision Analysis*

## Spreadsheet Model

	A	B	C	D	E	F	G
1							
2							
3			<b>Hungry Dawg Restaurants</b>				
4	<b>Initial Conditions:</b>				<b>Assumptions:</b>		
5	<b>Number of Covered Employees</b>			18,533	<b>Increasing</b>	2%	<b>per month</b>
6	<b>Average Claim per Employee</b>			\$250	<b>Increasing</b>	1%	<b>per month</b>
7	<b>Amount Contributed per Employee</b>			\$125	<b>Constant</b>		
8							
9		<b>Number of</b>	<b>Employee</b>	<b>Avg Claim</b>	<b>Total</b>		<b>Company</b>
10	<b>Month</b>	<b>Employees</b>	<b>Contributions</b>	<b>per Emp.</b>	<b>Claims</b>		<b>Cost</b>
11	1	18,904	\$2,362,958	\$252.50	\$4,773,174		\$2,410,217
12	2	19,282	\$2,410,217	\$255.03	\$4,917,324		\$2,507,107
13	3	19,667	\$2,458,421	\$257.58	\$5,065,827		\$2,607,406
14	4	20,061	\$2,507,589	\$260.15	\$5,218,815		\$2,711,226
15	5	20,462	\$2,557,741	\$262.75	\$5,376,423		\$2,818,682
16	6	20,871	\$2,608,896	\$265.38	\$5,538,791		\$2,929,895
17	7	21,289	\$2,661,074	\$268.03	\$5,706,063		\$3,044,989
18	8	21,714	\$2,714,295	\$270.71	\$5,878,386		\$3,164,091
19	9	22,149	\$2,768,581	\$273.42	\$6,055,913		\$3,287,332
20	10	22,592	\$2,823,953	\$276.16	\$6,238,802		\$3,414,849
21	11	23,043	\$2,880,432	\$278.92	\$6,427,214		\$3,546,782
22	12	23,504	\$2,938,041	\$281.71	\$6,621,315		\$3,683,275
23					<b>Total Company Cost</b>		<b>\$36,125,850</b>
24							

Source: Cliff Ragsdale, *Spreadsheet Modeling and Decision Analysis*

## ***Building Models with Crystal Ball***

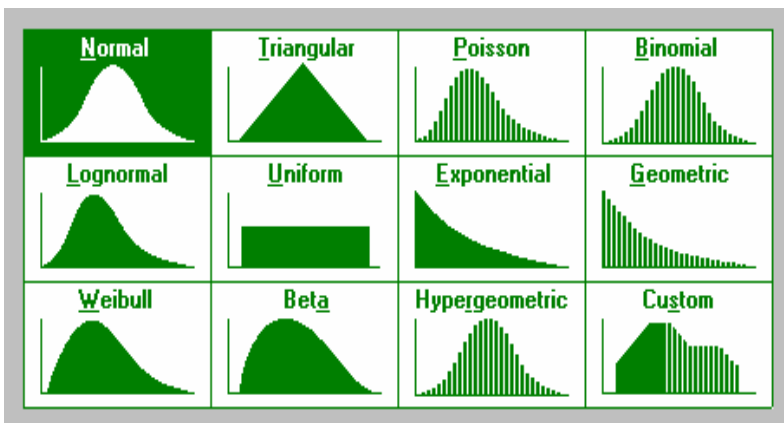
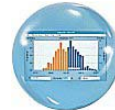


**Define Assumption** –  
define a probability distribution  
for a spreadsheet cell value.

**Define Forecast** –  
define a cell as a simulation  
output for which statistics  
will be generated.

**Run Simulation**

## ***Defining Assumptions: Distributions***



# Using the Uniform Distribution

The dialog box 'Cell J6: Uniform Distribution' is open, showing a graph of a uniform distribution. The x-axis represents the range from -3% to 7%, and the y-axis represents Probability from 0.00 to 1.000. A vertical dashed line indicates the Mean = 2%. The 'Assumption Name' is set to 'Uniform'. The 'Min' is -3% and the 'Max' is 7%. Buttons for 'OK', 'Cancel', 'Enter', 'Gallery', 'Correlate...', and 'Help' are visible.

Month	Number of Employees	Employee Contributions	Avg Claim per Emp.	Total Claims	Company Cost	Increasing Mean	Normal
1	18,904	\$2,362,958	\$ 252.50	\$4,773,174	\$2,410,217	252.50	252.50
2	19,282	\$2,410,217	\$ 255.03	\$4,917,324	\$2,507,107	255.03	255.03
3	19,667	\$2,458,421	\$ 257.58	\$5,065,827	\$2,607,406	257.58	257.58
4	20,061	\$2,507,589	\$ 260.15	\$5,218,815	\$2,711,226	260.15	260.15
5	20,462	\$2,557,741	\$ 262.75	\$5,376,423	\$2,818,682	262.75	262.75
6	20,871	\$2,608,896	\$ 265.38	\$5,538,791	\$2,929,895	265.38	265.38
7	21,289	\$2,661,074	\$ 268.03	\$5,706,063	\$3,044,989	268.03	268.03
8	21,714	\$2,714,295	\$ 270.71	\$5,878,386	\$3,164,091	270.71	270.71
9	22,149	\$2,768,581	\$ 273.42	\$6,055,913	\$3,287,332	273.42	273.42
10	22,592	\$2,823,953	\$ 276.16	\$6,238,802	\$3,414,849	276.16	276.16
11	23,043	\$2,880,432	\$ 278.92	\$6,427,214	\$3,546,782	278.92	278.92
12	23,504	\$2,938,041	\$ 281.71	\$6,621,315	\$3,683,275	281.71	281.71
<b>Total Company Cost</b>					<b>\$36,125,850</b>		

# Defined Both Assumptions and Forecast

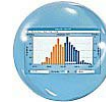
The spreadsheet displays the following assumptions and forecast data:

Initial Conditions:				Assumptions:			
6	Number of Covered Employees		18,533	Max Decrease	3%	Max Increase	7%
7	Average Claim per Employee		\$250	Mthly Increase	1%	Std Dev	\$ 3.00
8	Amount Contributed per Employee		\$425	Constant			

Month	Number of Employees	Employee Contributions	Avg Claim per Emp.	Total Claims	Company Cost	Increasing Mean	Normal
1	18,904	\$2,362,958	\$ 252.50	\$4,773,174	\$2,410,217	252.50	252.50
2	19,282	\$2,410,217	\$ 255.03	\$4,917,324	\$2,507,107	255.03	255.03
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5	20,462	\$2,557,741	\$ 262.75	\$5,376,423	\$2,818,682	262.75	262.75
6	20,871	\$2,608,896	\$ 265.38	\$5,538,791	\$2,929,895	265.38	265.38
7	21,289	\$2,661,074	\$ 268.03	\$5,706,063	\$3,044,989	268.03	268.03
8	21,714	\$2,714,295	\$ 270.71	\$5,878,386	\$3,164,091	270.71	270.71
9	22,149	\$2,768,581	\$ 273.42	\$6,055,913	\$3,287,332	273.42	273.42
10	22,592	\$2,823,953	\$ 276.16	\$6,238,802	\$3,414,849	276.16	276.16
11	23,043	\$2,880,432	\$ 278.92	\$6,427,214	\$3,546,782	278.92	278.92
12	23,504	\$2,938,041	\$ 281.71	\$6,621,315	\$3,683,275	281.71	281.71
<b>Total Company Cost</b>					<b>\$36,125,850</b>		

## Crystal Ball Menu



### DEFINE

- Assumption
- Decision
- Forecast

### SELECT

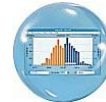
- Assumption
- Decision
- Forecast

### RUN

### RUN PREFERENCES

### OUTPUTS

## Statistics



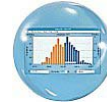
Forecast: total company cost

Edit Preferences View Run Help

Cell G25 Statistics

Statistic	Value
Trials	1,000
Mean	\$36,725,164
Median	\$36,000,713
Mode	---
Standard Deviation	\$7,299,616
Variance	\$53,284,392,561,757
Skewness	0.28
Kurtosis	1.85
Coeff. of Variability	0.20
Range Minimum	\$25,648,891
Range Maximum	\$51,332,554
Range Width	\$25,683,664
Mean Std. Error	\$230,834.12

# Percentiles



Forecast: total company cost

Edit Preferences View Run Help

Cell G25 Percentiles

Percentile	dollars
0%	\$25,648,891
10%	\$27,540,771
20%	\$29,252,320
30%	\$31,193,082
40%	\$33,266,555
50%	\$36,000,713
60%	\$38,824,978
70%	\$41,281,045
80%	\$44,310,390
90%	\$47,525,883
100%	\$51,332,554

# Cumulative Chart

