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# Control Chart Examples

## *X -bar and R chart*

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The measurements represent the thickness of a certain part. The numbers recorded are the amount by which the part exceeded 0.300 inches.

| subgroup | thicknesses |   |   |   | averages | ranges |
|----------|-------------|---|---|---|----------|--------|
|          | 1           | 4 | 6 | 4 |          |        |
| 1        | 1           | 4 | 6 | 4 | 3.75     | 5      |
| 2        | 3           | 7 | 5 | 5 | 5        | 4      |
| 3        | 4           | 5 | 5 | 7 | 5.25     | 3      |
| 4        | 6           | 2 | 4 | 5 | 4.25     | 4      |
| 5        | 1           | 6 | 7 | 3 | 4.25     | 6      |
| 6        | 8           | 3 | 6 | 4 | 5.25     | 5      |
| 7        | 7           | 5 | 6 | 6 | 6        | 2      |
| 8        | 5           | 3 | 4 | 6 | 4.5      | 3      |
| 9        | 4           | 5 | 9 | 2 | 5        | 7      |
| 10       | 7           | 5 | 6 | 5 | 5.75     | 2      |
| 11       | 4           | 5 | 6 | 5 | 5        | 2      |
| 12       | 6           | 7 | 8 | 5 | 6.5      | 3      |
| 13       | 3           | 3 | 7 | 3 | 4        | 4      |
| 14       | 6           | 3 | 2 | 9 | 5        | 7      |
| 15       | 7           | 3 | 4 | 3 | 4.25     | 4      |
| 16       | 6           | 4 | 6 | 5 | 5.25     | 2      |
| 17       | 5           | 5 | 0 | 5 | 3.75     | 5      |
| 18       | 6           | 4 | 6 | 3 | 4.75     | 3      |
| 19       | 6           | 4 | 4 | 0 | 3.5      | 6      |
| 20       | 6           | 2 | 5 | 4 | 4.25     | 4      |
|          |             |   |   |   | 4.7625   | 4.05   |

X-bar

UCL and UCL =

$$X\text{-dbl bar} \pm A_2 * R\text{-bar} \\ = 1.811 \text{ and } 7.715$$

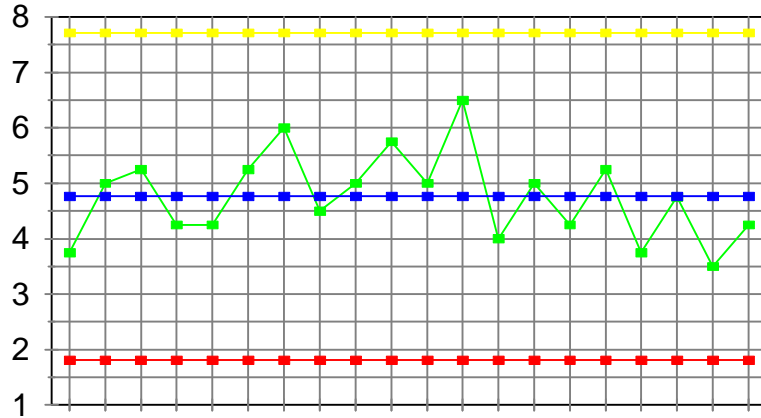
R chart

$$LCL = D_3 * R\text{-bar} = 0$$

$$UCL = D_4 * R\text{-bar} = 9.242$$

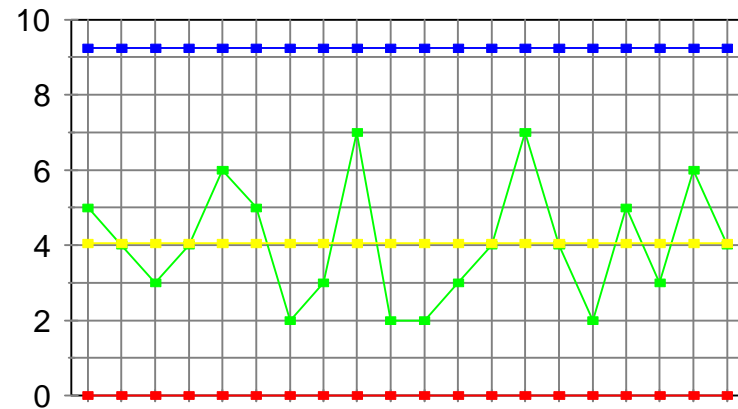
# X-BAR R

## X-BAR



# X-BAR R

## R



# *Individuals - Moving Range*

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## **The number of premium shipments:**

One plant receives about 1000 shipments per month. Some of these shipments are handled as premium freight, at a considerably greater expense.

The counts do not provide a fair comparison; therefore, percentages will be used.

| number | percent |
|--------|---------|
| 619    | 35.9    |
| 451    | 37.6    |
| 335    | 35.5    |
| 374    | 23.2    |
| 227    | 22.6    |
| 316    | 29.1    |
| 278    | 19.1    |
| 359    | 21.2    |
| 445    | 22.6    |
| 496    | 20.2    |
| 161    | 28.8    |
| 232    | 20.7    |
| 352    | 23.3    |
| 277    | 19.9    |
| 252    | 18.2    |
| 229    | 21.4    |
| 239    | 19.6    |
| 274    | 19.6    |
| 324    | 23.4    |
| 268    | 27.7    |
| 361    | 25.3    |
| 487    | 24.7    |
| 290    | 26.5    |
| 535    | 29.3    |
| 654    | 32.2    |
| 506    | 36.4    |
| 588    | 30.2    |
| 714    | 30.7    |
| 480    | 34.3    |

| premium number | I-MR CHART shipments percent | MR       |        |
|----------------|------------------------------|----------|--------|
| 619            | 35.9                         |          |        |
| 451            | 37.6                         | 1.7      |        |
| 335            | 35.5                         | 2.1      |        |
| 374            | 23.2                         | 12.3     |        |
| 227            | 22.6                         | 0.6      |        |
| 316            | 29.1                         | 6.5      |        |
| 278            | 19.1                         | 10       |        |
| 359            | 21.2                         | 2.1      |        |
| 445            | 22.6                         | 1.4      |        |
| 496            | 20.2                         | 2.4      |        |
| 161            | 28.8                         | 8.6      |        |
| 232            | 20.7                         | 8.1      |        |
| 352            | 23.3                         | 2.6      |        |
| 277            | 19.9                         | 3.4      |        |
| 252            | 18.2                         | 1.7      |        |
| 229            | 21.4                         | 3.2      |        |
| 239            | 19.6                         | 1.8      |        |
| 274            | 19.6                         | 0        |        |
| 324            | 23.4                         | 3.8      |        |
| 268            | 27.7                         | 4.3      |        |
| 361            | 25.3                         | 2.4      |        |
| 487            | 24.7                         | 0.6      |        |
| 290            | 26.5                         | 1.8      |        |
| 535            | 29.3                         | 2.8      |        |
| 654            | 32.2                         | 2.9      |        |
| 506            | 36.4                         | 4.2      |        |
| 588            | 30.2                         | 6.2      |        |
| 714            | 30.7                         | 0.5      |        |
| 480            | 34.3                         | 3.6      |        |
|                | 26.179                       | 3.629    | <-AVG  |
|                |                              | 3.216819 | <-STDD |

$$\text{Average MR} / d_2 = \text{std dev} \\ = 3.63 / 1.128 = 3.22$$

$$\text{Average of percentages} = 26.18$$

Individual limits =

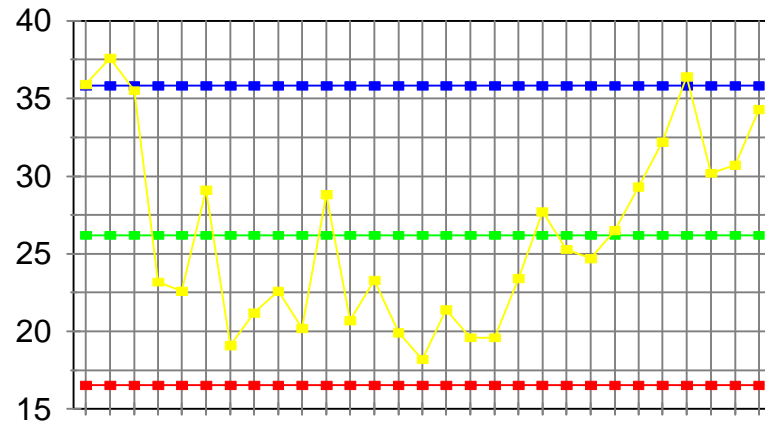
$$\text{Average} \pm 3 * \text{std dev} \\ 26.18 \pm 9.66 = 16.52 \text{ to } 35.84$$

Moving ranges

$$\text{UCL} = \text{Avg MR} * D_4 = 11.86$$

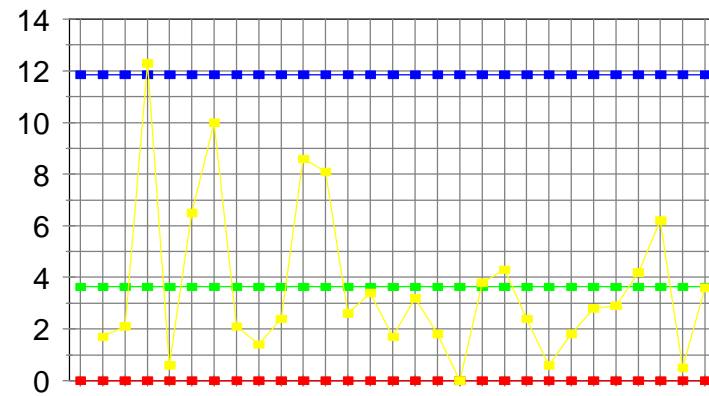
# INDIVIDUALS

I-MR



# I-MR

MR



## *Charts based on binomial counts*

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### **Conditions:**

- The area of opportunity for count  $Y$  must consist of  $n$  distinct items.
- Each of the  $n$  items must be classified as either possessing or not possessing some attribute.
- The count is the number of items possessing the attribute.
- The occurrences are independent.

## *np-Chart*

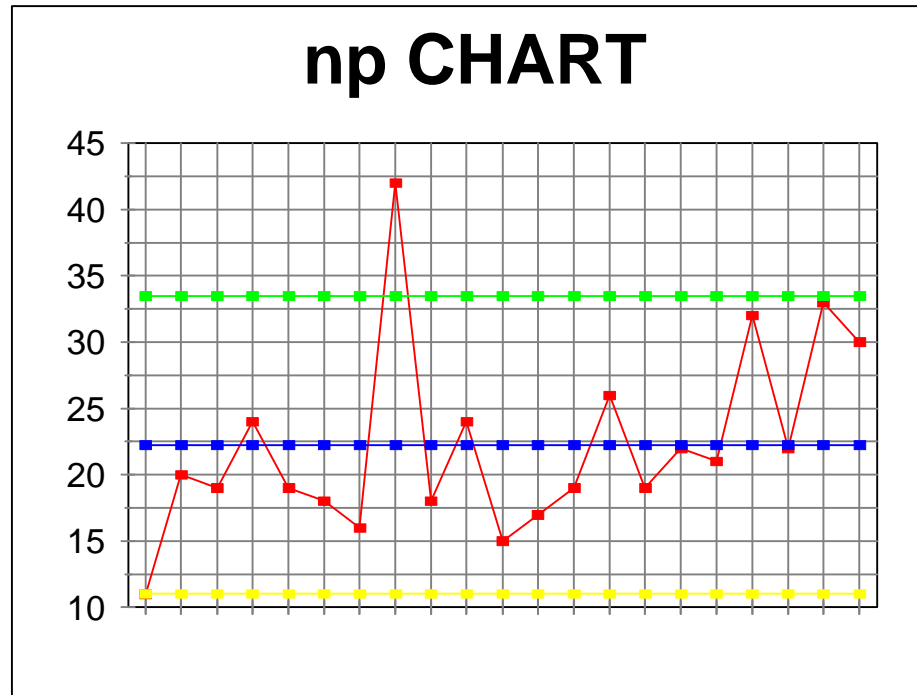
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### **The number of rejected parts per basket:**

At one inspect and pack operation an np chart was kept as follows. Twice each shift a clerk came by the station. the clerk watched while sixty consecutive parts came to the operator. Each time the operator placed a part on the rework line the reason was called out. The sixty pieces constitute a subgroup. The number rejected is the count.

# Data for rejected parts subgroups

| subgroup | count  |
|----------|--------|
| 1        | 11     |
| 2        | 20     |
| 3        | 19     |
| 4        | 24     |
| 5        | 19     |
| 6        | 18     |
| 7        | 16     |
| 8        | 42     |
| 9        | 18     |
| 10       | 24     |
| 11       | 15     |
| 12       | 17     |
| 13       | 19     |
| 14       | 26     |
| 15       | 19     |
| 16       | 22     |
| 17       | 21     |
| 18       | 32     |
| 19       | 22     |
| 20       | 33     |
| 21       | 30     |
| SUM      | 467    |
| P BAR    | 0.3706 |
| NP       | 22.24  |



Limits are:  $n \bar{p} \pm 3 \sqrt{[n \bar{p} (1 - \bar{p})]}$

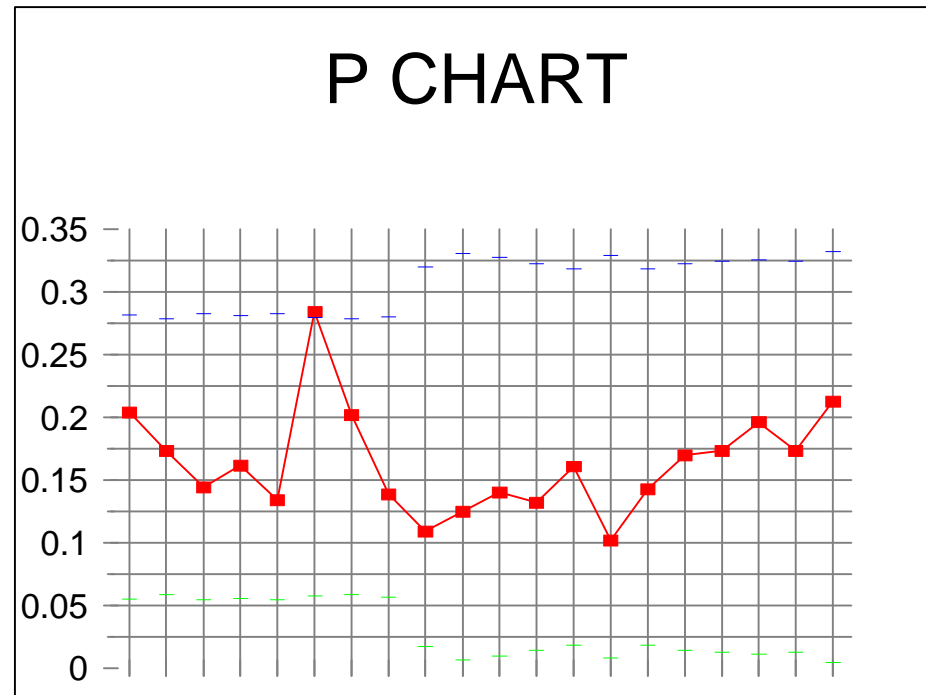
## *p-Chart*

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Incomplete invoices:

Invoices entered into a computerized system must have all information included on the invoice. An invoice without everything was assigned to an incomplete file. Since an unequal number arrive each day, one must compare rates rather than counts.

| date  | num_incompl | total num | Pi    |
|-------|-------------|-----------|-------|
| 09/27 | 20          | 98        | 0.204 |
| 09/28 | 18          | 104       | 0.173 |
| 09/29 | 14          | 97        | 0.144 |
| 09/30 | 16          | 99        | 0.162 |
| 10/01 | 13          | 97        | 0.134 |
| 10/04 | 29          | 102       | 0.284 |
| 10/05 | 21          | 104       | 0.202 |
| 10/06 | 14          | 101       | 0.139 |
| 10/07 | 6           | 55        | 0.109 |
| 10/08 | 6           | 48        | 0.125 |
| 10/11 | 7           | 50        | 0.140 |
| 10/12 | 7           | 53        | 0.132 |
| 10/13 | 9           | 56        | 0.161 |
| 10/14 | 5           | 49        | 0.102 |
| 10/15 | 8           | 56        | 0.143 |
| 10/18 | 9           | 53        | 0.170 |
| 10/19 | 9           | 52        | 0.173 |
| 10/20 | 10          | 51        | 0.196 |
| 10/21 | 9           | 52        | 0.173 |
| 10/22 | 10          | 47        | 0.213 |
| SUM   | 240         | 1424      |       |
| P-BAR | 0.168539326 |           |       |



$$\text{Limits} = \text{p-bar} \pm 3 * \text{sqrt} [ (\text{p-bar} * 1 - \text{p-bar} ) / n_i ]$$

## *Charts for data based on Poisson counts*

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### **Conditions:**

- The counts enumerate discrete events.
- The discrete events occur within some well-defined finite region of space, time or product. This is the area of opportunity for the count.
- The events occur independently of each other.
- The events are rare (compared to what might be).

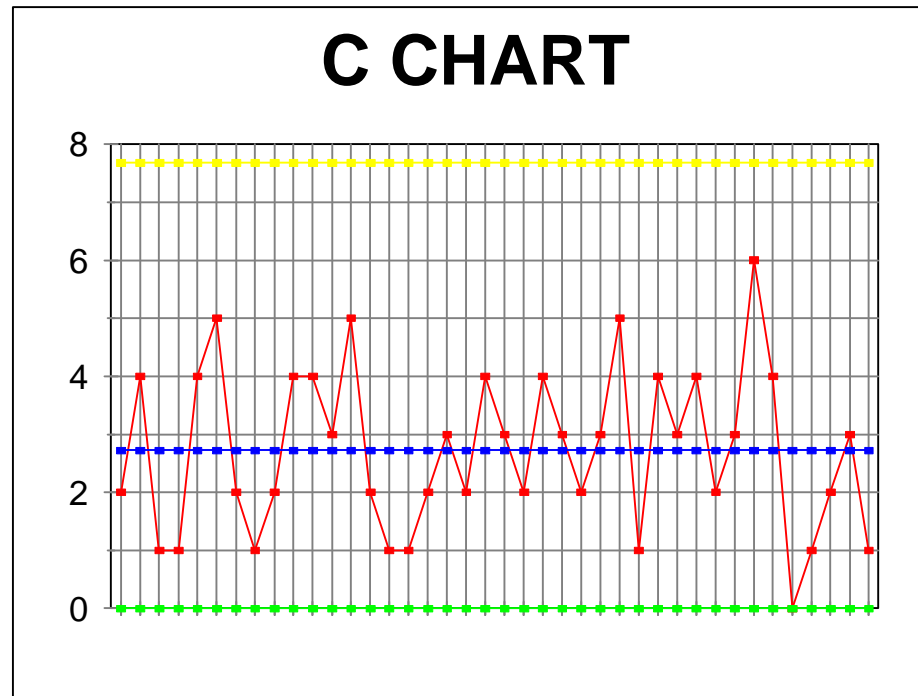
## *c Chart*

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### **Blemishes per sample:**

A certain process produced a sheet of vinyl 30 inches wide. A two-yard sample from the end of each roll was examined for blemishes, and the results recorded.

| piece num | counts |
|-----------|--------|
| 1         | 2      |
| 2         | 4      |
| 3         | 1      |
| 4         | 1      |
| 5         | 4      |
| 6         | 5      |
| 7         | 2      |
| 8         | 1      |
| 9         | 2      |
| 10        | 4      |
| 11        | 4      |
| 12        | 3      |
| 13        | 5      |
| 14        | 2      |
| 15        | 1      |
| 16        | 1      |
| 17        | 2      |
| 18        | 3      |
| 19        | 2      |
| 20        | 4      |
| 21        | 3      |
| 22        | 2      |
| 23        | 4      |
| 24        | 3      |
| 25        | 2      |
| 26        | 3      |
| 27        | 5      |
| 28        | 1      |
| 29        | 4      |
| 30        | 3      |
| 31        | 4      |
| 32        | 2      |
| 33        | 3      |
| 34        | 6      |
| 35        | 4      |
| 36        | 0      |
| 37        | 1      |
| 38        | 2      |
| 39        | 3      |
| 40        | 1      |
| SUM       | 109    |
| C-BAR     | 2.725  |



$$\text{Limits} = \bar{c} \pm 3 * \sqrt{\bar{c}}$$

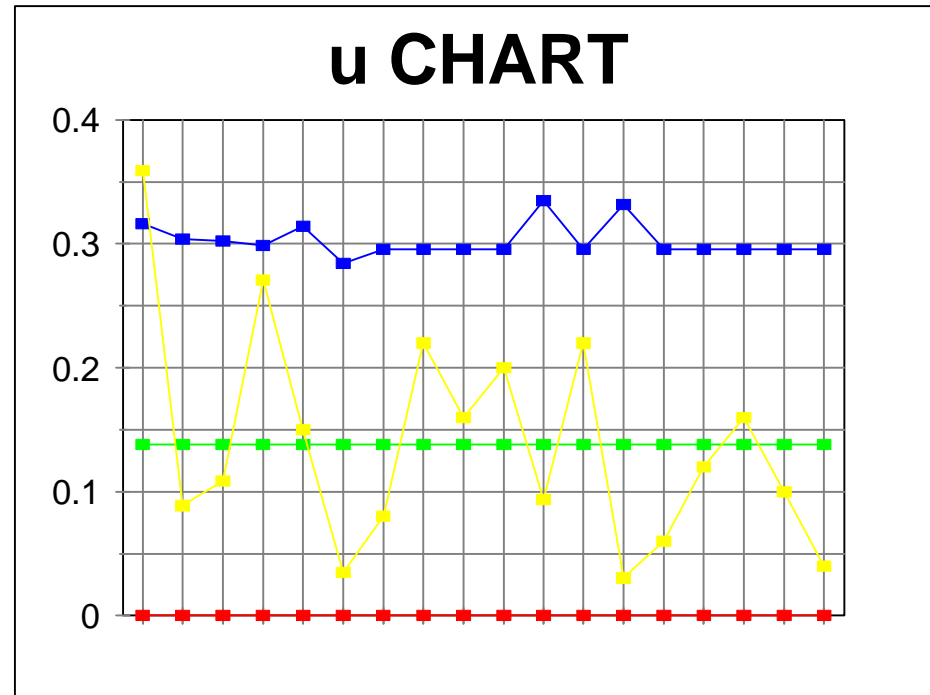
## *u Chart*

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### **Radiator leaks:**

The following data was recorded for the number of outlet leaks found when two portions of an automobile radiator are assembled together for the first time.

| date   | leaks | num rad | rate |
|--------|-------|---------|------|
| 03-Jun | 14    | 39      | 0.36 |
| 04-Jun | 4     | 45      | 0.09 |
| 05-Jun | 5     | 46      | 0.11 |
| 06-Jun | 13    | 48      | 0.27 |
| 09-Jun | 6     | 40      | 0.15 |
| 10-Jun | 2     | 58      | 0.03 |
| 11-Jun | 4     | 50      | 0.08 |
| 12-Jun | 11    | 50      | 0.22 |
| 13-Jun | 8     | 50      | 0.16 |
| 16-Jun | 10    | 50      | 0.20 |
| 17-Jun | 3     | 32      | 0.09 |
| 18-Jun | 11    | 50      | 0.22 |
| 19-Jun | 1     | 33      | 0.03 |
| 20-Jun | 3     | 50      | 0.06 |
| 23-Jun | 6     | 50      | 0.12 |
| 24-Jun | 8     | 50      | 0.16 |
| 25-Jun | 5     | 50      | 0.10 |
| 26-Jun | 2     | 50      | 0.04 |
| SUM    | 116   | 841     |      |
| U BAR  | 0.138 |         |      |



$$\text{Limits} = \bar{u} \pm 3 * \sqrt{ \bar{u} / \text{area of opportunity}_i }$$