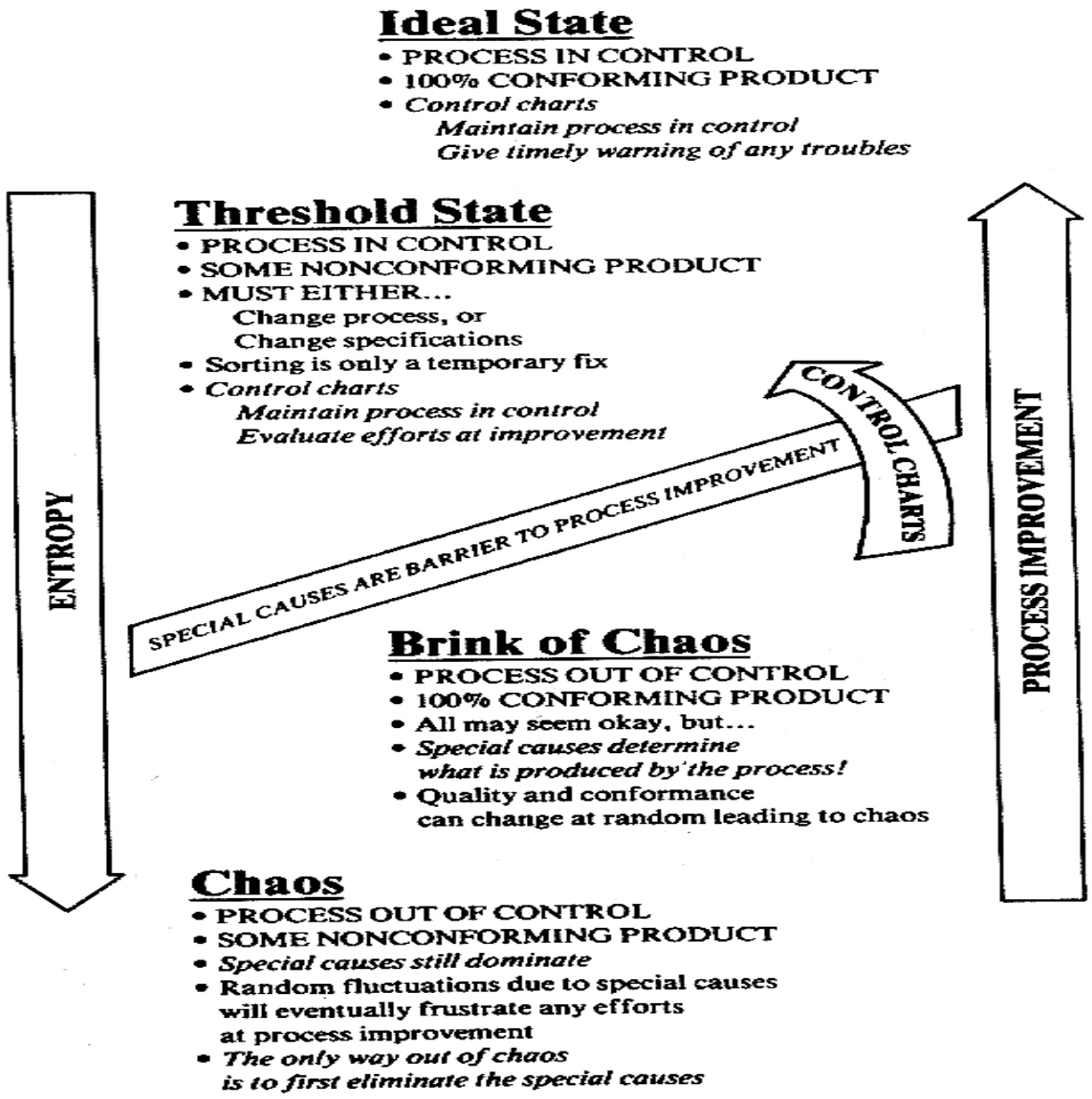

FIGURE 1.6 THE ONLY WAY OUT

source: Donald Wheeler, Understanding Statistical Process Control